



Supply Replenishment Financial Policy

Patients will be eligible for replacement pap therapy supplies per their insurance carrier's guidelines. Our office will contact you every 90 days prior to shipping out supplies to ensure you are in need of supplies.

During this outreach to you a review of your account will be done. If it is found that you have a "collection" status with our billing department we will not dispense your supplies to you. Please contact our billing office to setup a payment plan so we can continue to service your needs. The billing department contact number is (330) 923-6606.

If you are on a payment plan with our billing department, we will ensure the current payment has been made before supplies are dispensed.

If you have a delinquent balance of \$200.00 or more and are not yet in collections we will ask you to contact our billing department to set up a payment plan. We are requesting the patient pay half of the HME supply balance due and agree to a payment plan before replacement supplies are sent out.

Thank you for your attention to this matter and our privilege to continue to serve your needs.

Unity Health Network Home Medical Equipment Department

(330) 572-1011