Interested in having a televisit with your Unity Health Network provider?

CALL YOUR OFFICE TODAY!

1

If you don't have one already, the office staff will set you up with a Patient Portal account. Once the office staff has scheduled your televisit, you can access it by going to the **Unity Health Network** website and clicking the upper right link that says Patient Portal.

2

Once on the Patient Portal page, login with your username and password that the office provided you with.

Note: You may have had a login already if you use Patient Portal before.
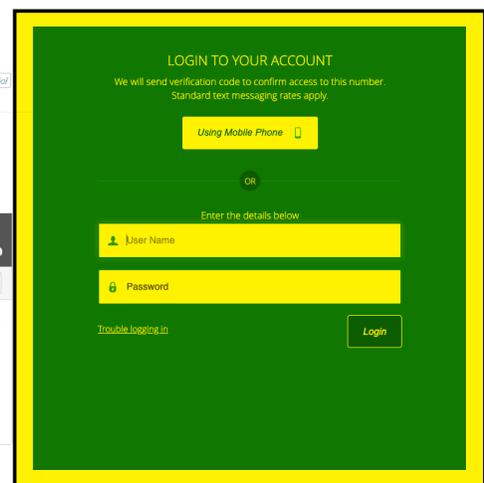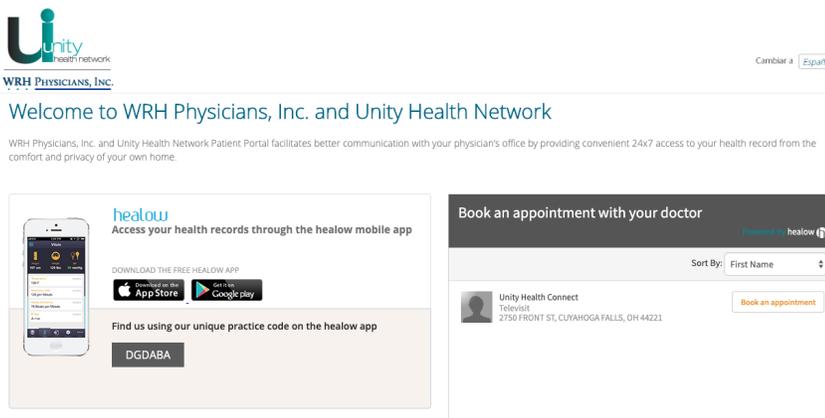
3 Once you are logged into Patient Portal, access the Appointments tile on your dashboard.

Review the appointment location, date and time along with the provider you are scheduled with. If this information is not correct, contact your provider's office.

APPOINTMENTS

View All

Hugh Oneill
Streetsbore Primary Care Office
9150 MARKET SQUARE
DR.,STREETSBORO,OH ...

03/24/2020   11:45 AM EDT

Join Televisit

View TeleVisit FAQ
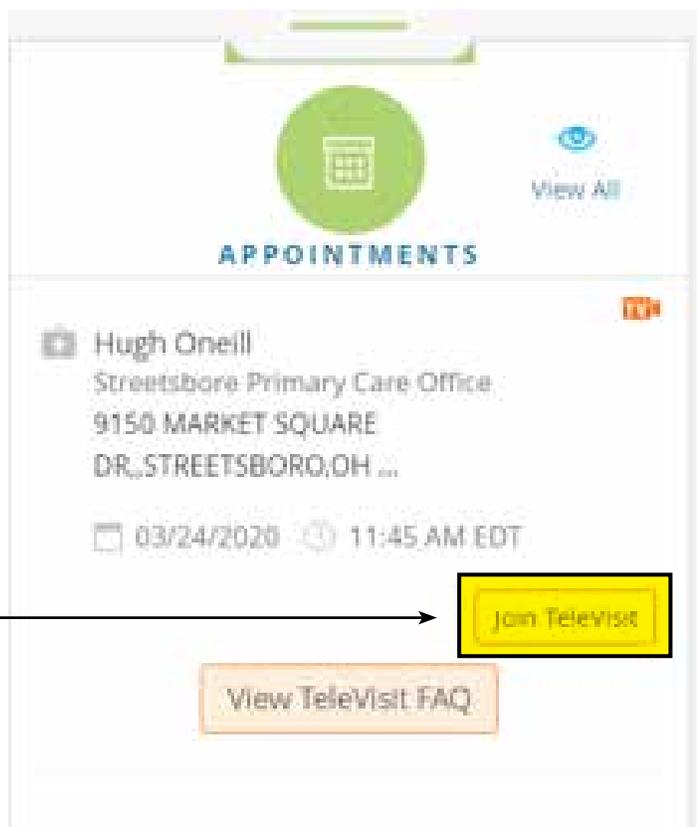
4

Once you join the Televisit, you must complete a questionnaire of your Vitals. Complete this page to the best of your ability and select Submit Vitals when completed.
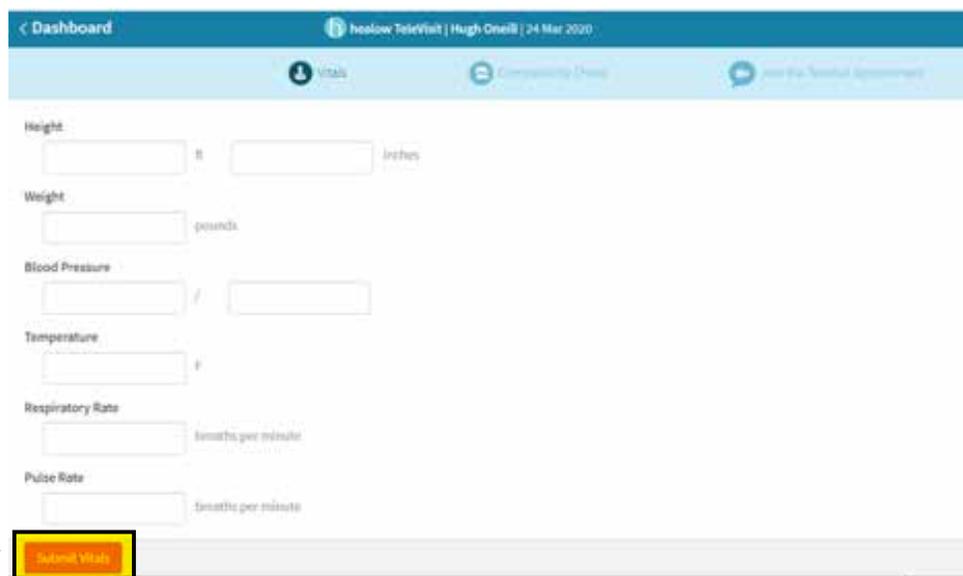
Dashboard   hoolow TeleVisit | Hugh Oneill | 24 Mar 2020

Vitals

Height
ft   inches

Weight
pounds

Blood Pressure
/

Temperature
F

Respiratory Rate
breaths per minute

Pulse Rate
breaths per minute

Submit Vitals

5 The next step is to make sure that your computer is compatible with the televisit software. You may receive this pop-up, click Allow to continue with the televisit.

6 Continue with the System Compatibility screen.

Allow your computer to run system requirements, this may take a minute or so. You can tell that your computer is compatible when you see the green check marks on the right side of your screen. At this time, make sure your camera is on and test your speaker by clicking Play to make sure they work.

You should be able to see yourself in the Camera tile.

Once your camera, speaker and green checks are ready you may select Proceed at the bottom of the page.

At this time, if you wish to go back to review and/or edit your Vitals, you may do so as well.

7 The next page shows that you have completed the vitals page and the system compatibility page and can now continue with the televisit. Select Start TeleVisit on this page.

The Vitals have been submitted successfully

Start TeleVisit

8 You are now in the virtual waiting room waiting for your provider to join you. Your provider will join you and you will see them onscreen shortly.

Enjoy your televisit!

TeleVisit   ✕

Waiting for Hugh Oneill to join...

Appointment Time:
Mar 24,2020 11:45 AM

✔ Questionnaire/Vitals: Entered. Review ?